

KEEP ANALOG

Smart Meter Xchange Program Enrollment Form

Under CPS Energy's Smart Meter Xchange Program, single family residential customers are provided the option to exchange a smart meter with a meter that requires a field visit. To be considered for enrollment in the Smart Meter Xchange Program, please complete all fields below and **return by mail to: CPS Energy, Attention: Meter Xchange Program – MD# 340116, PO Box 1771, San Antonio, Texas 78296** or **you can email the completed form to meterexchange@cpsenergy.com.**

Eligibility:

- CPS Energy single family residential customers only
- Must be account holder
- Must not have more than three (3) cut offs for non-payment in a twelve (12) month period
- To maintain eligibility in this Program, the customer's account must not exceed three (3) cut offs for non-payment in a twelve (12) month period
- Distributed Energy Resources (DER) customer accounts are ineligible for this Program

About your choices:

A smart meter – No additional cost	A meter that requires a field visit - monthly fee
Secure portal provides customers the first ever opportunity to see the energy they are buying as they go instead of waiting for monthly bill, creating better ways to budget and save	Does not provide near real-time data; customers must wait for monthly bill
Supports City of San Antonio's Mission Verde initiative of creating a 21st century energy infrastructure and CPS Energy's Vision 2020 goal of providing innovative technologies	CPS Energy cannot identify power outages instantaneously
Reduced visits to customer's home, lowering emissions and increasing customer privacy	Does not eliminate the need for field visits for monthly reads or increase customer privacy
Potential injury to meter readers is reduced (dog bites, other hazards)	No reduced risk to employees from dog bites, vehicle incidents* and other job-related hazards
	Access to CPS Energy's meter required; without access, estimated meter reads are possible resulting in an estimated bill

Customer Information (please print)

Last Name		First Name	
Customer Account # (optional)			
Service Address		Apt#	
City	State	Zip Code	
Phone Number	Email Address		
Any meter access issues we should be aware of:	<input type="checkbox"/> No	<input type="checkbox"/> Yes (please describe access issue below)	

<input type="checkbox"/>	I want to exchange the smart meter for a meter that requires a field visit under the Smart Meter Xchange Program. By checking this box, I certify that I am the authorized customer account holder and acknowledge that a meter that requires a field visit will be installed at this address. I am aware of and agree to the applicable Fees, identified in Exhibit B, which will be added to my monthly bill for a period not less than 12 months.
<input type="checkbox"/>	I want to exchange the smart meter for a meter that requires a field visit under the Smart Meter Xchange Program and be considered for the LowIncome fees. I understand that I will need to submit proof of income and other information for consideration, and that I will be required to recertify for Low Income eligibility every two years. By checking this box, I certify that I am the authorized customer account holder and acknowledge that a meter that requires a field visit will be installed at this address. I am aware of and agree to the applicable Fees, identified in Exhibit B, which will be added to my monthly bill for a period not less than 12 months.

Sign Here:	Date:
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Customers who choose to participate in the Meter Xchange Program will receive a phone call to confirm your program selection. For more information about the Smart Meter Xchange Program or the benefits of smart meters, visit cpsenergy.com. If you have questions, or prefer to speak to one of our customer service representatives, please call **210-353-4AMI (4264)**.

Exhibit B

Smart Meter Xchange Program FEES

FEE TYPE	STANDARD FEES	FEES for LOW INCOME CUSTOMERS
Exchange ONE Meter Fee	\$175.00	\$35.00
Exchange TWO Meters Fee	\$250.00	\$50.00
For each additional Meter	\$75.00	\$15.00
Monthly Meter Reading Fee	\$20.00	\$10.00

- Smart Meter Xchange Program Fees applicable to qualified accounts
- To qualify for low income status, customer must be at 125% of poverty level